



Student visa program: Processing update for education providers

Immigration Risk Rating and Document Checklist error

As you may be aware, Immigration Risk Ratings were updated on 31 March 2018. It has come to our attention that, following this update, a system error caused providers with an Immigration Risk Rating of two or three to receive Regular evidence requirements for all nationalities.

The issue has been investigated and has now been resolved. Advice has been sent to visa processing areas requesting that they manually check evidence levels to ensure that applicants eligible for Streamlined evidence requirements are not adversely impacted. Applicants lodging their application or checking the document checklist should now receive the correct evidence list.

Providers can check their Immigration Risk Rating by selecting their December report in ImmiAccount.

We encourage providers who believe their Immigration Risk Rating is incorrect or who are still receiving inaccurate evidence requirements to bring this to the attention of the Department by contacting Student.Visa.Programme@homeaffairs.gov.au.

We apologise for any inconvenience this system error has caused and thank you for your patience while we resolved the issue.