



Novel Coronavirus - Information for Education providers

What should education providers do if a student is unable to return to Australia to continue their study due to the coronavirus travel restrictions?

Students unable to return to Australia to continue their studies may need to have their study deferred. This will not affect their visa status.

Information relating to Confirmation of Enrolment arrangements can be found at:
<https://prisms.education.gov.au/Information/News/News.aspx?NewsId=568>

Where a Student requires additional time to complete their studies (beyond their visa expiry date) they will need to apply for a new student visa and will require a new Confirmation of Enrolment.

Prospective students must check Australian Government travel advice before applying.

Can student visas be extended onshore?

No. Student visas cannot be extended. There are a number of visa pathways open for student visa holders to remain in Australia (including applying for another new student visa), provided the applicant meets all necessary visa requirements.

More information can be found at:
<https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/student-500>

What information should you provide to students?

Education providers should supply students with information about Australian Government travel restrictions and any state or federal health restrictions that may affect them. Education providers should work with students to determine when they may be able to recommence their studies.

Student visas continue to be processed.

Can students affected by the travel restrictions study online instead?

The Department of Home Affairs does not regulate mode of study requirements for international students.

Education providers should contact their regulatory agency for further advice.

The Tertiary Education Quality and Standards Agency (TEQSA) are the appropriate regulatory agency for higher education providers. TEQSA have advised they will make exceptions to the National Code requirements for affected students to undertake online study as a result of the enhanced border measures. Please visit their website for further information: <https://www.teqsa.gov.au/latest-news/articles/novel-coronavirus-also-called-2019-ncov-compliance-update-and-fact-sheets>.

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Is there different information for different states and territories? How do I find out about the advice for my state?

The Australian Government Department of Health has been issuing advice about Novel coronavirus for students and education institutions nationally. Please visit the Department of Health website for information <https://www.health.gov.au/health-topics/novel-coronavirus-2019-ncov>.

The advice includes information about what the virus is, its symptoms, if people should self-isolate and where to get more information.

Other sources of information:

Department of Education website at: <https://www.education.gov.au>

PRISMS website at <https://prisms.education.gov.au/>

Health information can be found at: <https://www.health.gov.au>

Tertiary Education Quality and Standards Agency: <https://www.teqsa.gov.au/>

Australian Skills Quality Authority: <https://www.asqa.gov.au/>

Study Australia's website: www.studyinaustralia.gov.au